

**ENERPAC** **HI-POWER®**

### Warranty Standard

Warranty period Warranty for all HI-POWER Hydraulic Products and Equipments shall be 1 year from the shipment date to our customer, limited to new units

### Warranty Condition

In the event that any problem or damage to the product arises during the "Warranty Period" from defects in the product whenever the product is properly installed and combined with the Buyer's equipment or machines, maintained as specified in the maintenance manual, and properly operated under the conditions described in the catalog or as otherwise agree upon in writing between the Seller and the Buyer or its customers; the Seller will provide, at its sole discretion, appropriate repair or replacement of the product without charge at a designated facility, except as simulated in the "Warranty Exclusions" as described below. However, if the product is installed or integrated into the Buyer's equipment or machines, the Seller shall not reimburse the cost of: removal or reinstallation of the product or other incidental costs related thereto, any lost opportunity, any profit loss or other incidental or consequential losses or damages incurred by the Buyer or its customers. the warranty covers only the main components and electronics excluding parts of consumable nature and wear and tear from normal use. In addition, the warranty is completely void if the product is overused, misused, abused and/or damaged by user.

### Warranty Exclusions

Notwithstanding the above warranty, the warranty herein shall not apply to any problem or damage to the Product that is caused by:

- 1). installation, connection, combination or integration of the product in or to the other equipment or machine that is rendered by any person or entity other than the seller;
- 2). insufficient maintenance or improper operation by the buyer or its customers, such that the Product is not maintained in accordance with the maintenance manual provided or designated by the seller;
- 3). improper use or operation of the product by the buyer or its customers that is not informed to the seller, including, without limitation, the buyer's or its customers, operation of the product not in conformity with the specifications, or use of lubricating oil in the Product that is not recommended by the seller;
- 4). any problem or damage on any equipment or machine to which the product is installed, connected or combined or on any specifications particular to the buyer or its customers;
- 5). any changes, modifications, improvements or alterations to the product or those functions that are rendered on the product by any person or entity other than the seller;
- 6). any parts in the product that are supplied or designated by the buyer or its customers;
- 7). earthquake, fire, flood, seabreeze, gas, thunder, acts of god or any other reasons beyond control of seller;
- 8). normal wear and tear, or deterioration of the product's parts, such as bearings, oil-seals;
- 9). any other troubles, problems or damages to the product that are not attributable to the seller.

**ENERPAC** **HI-POWER®**

HI-QUALITY PROFESSIONAL TOOLS



**HI-POWER HI-QUALITY PROFESSIONAL TOOLS**  
Excellent Solutions for All Industries